

GOVERNMENT COLLEGE FOR WOMEN (A), GUNTUR
Annual Report of Grievances and Redressal Committee (GRC)
&
Internal Complaints Committee (ICC)
Annual report 2023-24

The **Grievances and Redressal Committee (GRC)** and **Internal Complaints Committee (ICC)** of Government College for Women extend its support to resolve student grievances and any complaints under posh act 2013. there is an effective grievance redressal system under the able guidance of our college principal and committee members. Various awareness Programmes were conducted during this academic year. To provide a better learning environment, Students are given counselling about the discipline in the college and awareness about anti- ragging laws and help line numbers.

During the academic year 2023-24 the following Programmes were organized.

1. 'Awareness Programme on Ragging & 181 Helpline Number' conducted on 14.08.2023. To create awareness about various help line centers and apps which are initiated by the government for the safety and protection of women and children.
2. 'Awareness Programme on 1098 / Disha app' conducted on 11.09.2023. Government of India and all state Governments have established various help line centers and apps for the protection and safety of women and children.
3. 'Awareness Programme on Anti ragging Laws and PoSH Act' conducted on 20.04.2024. Advocate Ms. S. Padmaja elaborately explained about the Act that support the working women at work place. She said the Sexual Harassment of Women at Workplace (Prevention, Prohibition and

Redressal) Act, 2013 is a legislative act in India that seeks to protect women from sexual harassment at their place of work.

4. Students were given awareness to raise the complaint and inform it through a simple drafted letter posing in the ‘complaint box’ arranged in various locations in college.
5. Announcements in college assembly time about the “committee and complaint box” will be done randomly every month.
6. Announcements in college assembly time about the ragging issues and awareness on practice of “peaceful college life” will be given to students.
7. Committee members will go-through all the complaints on every month - end. A proper enquiry will be conducted depending on the reliability, action is advised to the principal by the committee.
8. Problems will be resolved with in a time frame of 4 to 5 days.
9. In emergency depending on the urgency the complaints can be taken directly by committee from students for an immediate action.
10. The GRC & ICC may consult Commissioner of Collegiate Education (CCE) office, Complaints committee for solutions depending on the importance of the problem.
11. The GRC & ICC committee will prepare Annual action taken report and submit it to principal for transparency on every action taken uploaded in College Website.

➤ Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

S. No.	Year	Total Grievances Received	Number of Grievances Redressed	Avg. Number of Days For Grievance Redressal
1	2023-24	05	05	Within 4 Days

